

Hassle free, interactive surveys
ANYTIME, ANYWHERE



Digivey — Easy, Effective, Efficient

PRODUCTS USED IN THIS PROJECT

- DIGIVEY SURVEY SUITE[™]
COMPRISING OF THE MODULES:
 - DIGIVEY COMPOSER[™]
 - DIGIVEY LAUNCHER[™]
 - DIGIVEY ANALYZER[™]
 - DIGIVEY DATA SHUFFLER[™]
- HEALTHCARE TABLET PC C5 WITH DOCKING STATION BY MOTION COMPUTING®



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BUSINESS SITUATION

CREOSO's customer, a non-profit healthcare organization specializing in the treatment, research, and rehabilitation of traumatic injuries and neurological conditions had a paper-based patient satisfaction survey system in place.

With a growing patient population, the amount of time the clinic's Quality Assurance team needed to spend on processing paper surveys became overwhelming. When the clinic started to look for a new survey system, the Digivey Survey software stood out as a solution that could ideally meet the requirements set for a new survey system, which included workload reduction, ease-of-use, suitability for a diverse patient population, instant availability of data, data security and cost-efficiency.

SOLUTION

After careful evaluation, the Digivey Survey Software in combination with healthcare tablet PC C5 and docking stations by Motion Computing provided all features the quality & assurance team was looking for in their new, self-managed survey solution.

BENEFITS

- Patient-friendly, quick and easy survey completion either self-administered or interviewer-assisted
- Significant reduction of workload with minimal staff time required for reporting thanks to instantaneously available, pre-formatted reports
- Easy filtering of data by a wide variety of criteria
- Quick and easy cross-tabulations
- Continuous monitoring of patient satisfaction
- Lightweight tablet PCs, ideal for health care use
- Paperless and environmentally friendly survey process

To learn more about self-managed handheld touch screen survey solutions, please visit www.digivey.com or call the Digivey Survey Center.